



Cayman Medical Ltd.

Crowne Square - 71 Eastern Ave - PO Box 32322 -
George Town, KY1-1209 - Cayman Islands
Tel: (345) 623-1000 || Fax: (345) 623-1001
MRI@medical.ky || www.medical.ky

Privacy

Privacy Notice

Cayman Medical Ltd.

We provide diagnostic imaging services. We need to process and retain your Personal Data and Sensitive Personal Data in order to provide these services to you. Under the Data Protection Law, 2017 our notice should be fair, transparent and have a legal basis to process your data. Under the DPL, Cayman Medical Ltd is considered a Data Controller. At times, we may also be a Data Processor. We will not sell your personal and sensitive personal data.

The Data Protection Law, 2017, provides a standard framework for both public and private entities in the management of the personal data they use. The DPL also serves as a guide to provide assurance to individuals whose personal data is being processed.

Data Controller: The DPL defines the Data Controller as “the person who, alone or jointly with others determines the purposes, conditions and manner in which any personal data are, or are to be, processed and includes a local representative.”

Data Processor: The DPL defines the Data Controller “any person who processes personal data on behalf of a data controller but, for the avoidance of doubt, does not include an employee of the data controller.”

Processing: In relation to personal data, “processing” is: obtaining, recording or holding data, or carrying out any operation or set of operations on personal data:

Personal Data: Personal data can either directly or indirectly identify an individual.

Sensitive Personal Data: As a defined term under the DPL, sensitive personal data means personal data consisting of: The racial or ethnic origin of the data subject*The political opinions of the data subject; *The data subject’s religious beliefs or other beliefs of a similar nature*Whether the data subject is a member of a trade union* Genetic data of the data subject* The data subject’s physical or mental health or condition* Medical data* The data subject’s sex life* the data subject’s commission, or alleged commission, of an offence; or any proceedings for any offence committed, or alleged, to have been committed, by the data subject, the disposal of any such proceedings or any sentence of a court in the Islands or elsewhere.



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Your Rights under the Data Protection Law:

1. **The Right to be Informed:** You have the right to be informed about the collection and use of your personal data. This serves as a summary of our privacy practices.
2. **The Right of Access:** You have the right to access your records. All requests must be submitted in writing. We will respond to your written request within 30 days.
3. **The Right to Rectification:** We strive to maintain accurate records. In the event an inaccuracy is found in your medical record, you have the right to request a correction to your record. We will do our best to correct and update your records without undue delay/ There may be times the correction would also need to inform any recipients of your health record of the update.
4. **The Right to Stop or Restrict Accessing:** Individuals have the right to require that processing stop, or not begin, or cease processing for a specified purpose or in a specified way. All requests to stop processing must be made in writing. We will respond to your request within 21 days.
5. **The Right to Stop Direct Marketing:** At times, we may send you information regarding new services offered at our facility. Your request to opt out of direct marketing can be in writing or verbal.
6. **The Rights in Automated Decision Making:** We do not have any automated decision-making systems in place. You have the right to restrict any automatic decision making done on your behalf. All requests may be made in writing within 21 days of notice of automated decision making.
7. **The Right to Complain:** An individual has the right to complain to the Ombudsman about any perceived violation of the DPL. The contact information to complain: Ombudsman is:
 - 5th Floor, Anderson Square, 64 Shedden Road, George Town, Grand Cayman
 - Mail: PO Box 2252, Grand Cayman KY1-1107, CAYMAN ISLANDS
 - Email: info@ombudsman.ky
 - Call: +1 345 946 6283
 - Web: <https://ombudsman.ky/make-a-complaint>
8. **The Right to Seek Compensation:** An individual suffers damage due to a contravention of the DPL by a data controller may seek compensation in the courts.

Information we may collect in order to provide medical services include but may not be limited to:

Name	Date of Birth	Gender	Address (mailing and physical)
Phone Number	E-mail address	Marital Status	Encounter and Visit History
Health Insurance Information, including policy holder and guarantor	Health and Medical History	Financial Information to Process payments	Referrals, History and physical, Laboratory results not to exclude any other pertinent and information necessary to perform medical imaging services.
Retained Radiology Reports	Survey, Complaints, and feedback	Emergency Contact name, address and phone number	



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We will only use and share your information to perform our medical services and billing.
 How we use and share your information shall include but may not be limited to:

<i>Our practices require strict patient confidentiality as required under the law.</i>	<i>File medical claims with health insurance companies.</i>	<i>Provide radiology reports to referring physicians and other health care professionals involved in continuity of care and treatment.</i>	<i>Billing</i>
<i>Provide necessary information to law enforcement and other legal and government entities in accordance with all laws and regulations.</i>	<i>Process complaints and feedback.</i>	<i>Confirmation of appointments. Communication of exam details and preparations.</i>	<i>Share medical, history and physical data with insurance providers in order to secure payment on behalf of patients.</i>
<i>Third party vendors such as debt collection, other vendors necessary to provide services under a legal basis. All vendor contracts will require strict patient confidentiality as required under the law.</i>	<i>Data will not be retained any longer than necessary to provide services and in accordance with local laws and regulations.</i>	<i>Contracts with vendors will also have expected and reasonable confidentiality agreements in place.</i>	<i>Stored data will be protected. And encrypted with a variety of physical and electronic methods.</i>
<i>Information may be collected in person, via telephone, via electronic communication. Measures will be in place to protect your information.</i>	<i>Staff will be trained in accordance to treat all information as confidential and only share it as reasonably expected to provide medical care and only with appropriate medical staff.</i>	<i>Provide necessary information to law enforcement and other legal and government entities in accordance with all laws and regulations.</i>	<i>Collection of Debt.</i>

Under DPL 2017, we must provide our legal basis for collecting and processing your personal data and sensitive personal data:

- Medical: processing of sensitive personal data by a health professional or someone who owes an equivalent duty of confidentiality is necessary for medical purposes.
- Vital interests: the processing is necessary to protect the individual's life;
- Legitimate interests: the processing is necessary for you to comply with a law (not including contractual obligations)

Purpose Limitation: Cayman Medical Ltd shall use your information in the ways as specified above. We do not sell your information to third parties.



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Minor children: Patients, under the age of 18, are considered minor children.

Data Retention: Any unnecessary data that is not related to exam and encounter history will be deleted as soon as reasonably possible.

Research: Surveys, feedback and complaints may be used to analyze performance.

Security and Integrity: We utilize a variety of electronic and physical methods to protect stored personal data. In the event of a security breach, the Ombudsman and persons affected shall be notified in accordance with laws and regulations.

International Communication: At times, sensitive personal data (e.g. radiology reports) may be sent to overseas physicians. Safeguards will be in place to ensure international recipients also have safeguards in place to protect personal and sensitive personal data.

We will continue to regularly evaluate our Privacy Policies and practices. Any changes will be reflected and updated on the website and in notices to patients, either electronically or paper.

Your privacy is important to us. Please notify us if you would like to Opt out of any forms of electronic or telephone communication. These forms of communication would be used to communicate appointment dates and times.